-----APPEL-----

V: Hello Karl Komputer Kulture, i hear you

C: Hello i'm Rachel, and i have a problème with my computer

V: Oh explain all details, i will help you

C: My computer refuse to connect on my network, it's a new computer I bought it today

V:: i think know the problème listen my instructions ok ?

C:Ok !

V: RIght, in first time, open menu, open configuration panel, go to network and Internet, and open network and sharing center

C: -------------BRUITS DE TOUCHES--------------------

Right it's good and ?

V: plug the ethernet wire

C: i will put it

V: Now write "192.168.1.1" in your interface (internet explorer)

C: i see my livebox it's normal ?

V: yes don't scare, put "admin" on login and agaiin "admin" like password to connect,

in security select choose nothing, truste me

C: Ok

V: Last stage,in startand all programs go to  accessories finally command prompt and write "ipconfig /all" and keep the adress MAC

C: Ok it's right, and other numbers are importants ?

V: yes but useless for this moment, again in your livebox in wireless network you activate the mac filtering and it's good your connect only yours pc!!

C: Yes finnaly -----BRUITS DE JOIE YAAAAAAAAAAAAAAAAAAAAAAAAY--------------

V: For this intervention you pay two hundred livre sterling

C:-------------------- TUUUUT TUUUUT TUUUUT--------------------(hangs up without paying)